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## Issuing departement

Corporate Quality Management

Target audience All employees

Approver CEO

Approval Date 29.03.2021

## COMMITMENT OF THE COMPANY

The quality management system is extremely important for the company's operations and the existence of all its employees. The responsibility for the implementation and upgrading of this system rests with all company employees.

Our quality policy:

- Consistent implementation of the introduced quality management system in the company's operations, which enables the realization, monitoring and analysis of all the company's goals.
- Control of the optimality of products and processes, customer satisfaction, and the availability of resources necessary for the optimal functioning of the company.
- Continuous improvement of the company's capabilities in order to raise the level of the quality management system.
- Quick adaptation to market changes in the specifics of our products, based on knowledge and experience, which fully meet new customer requirements.
- Systematically increasing the responsibility and raising the awareness of all company employees in the self-control system, and with additional training and motivation to achieve the planned level of employee satisfaction.
- Maintenance and continuous improvement of product quality based on market data and their analysis as part of the quality management system.
- Maintaining a strategic connection with key customers and suppliers, which enables us to achieve simpler and safer business, and our products and services follow global development trends